

#### Contact officer:

Name: Amela Hamzic

Function:

International Quality Manager

# Sustainable Supply Chain

## **Policy**

**GRI 308:** 103-1, 103-2, 103-3 **GRI 414:** 103-1, 103-2, 103-3 **Sustainable Partnerships 2020:** 

103-1, 103-2, 103-3

Sustainable Production 2020:

103-1, 103-2, 103-3

#### Issue date:

22 February 2019

#### Last review date:

17 February 2021 (V3.0)

#### Next review date:

17 February 2022

## Introduction

#### Purpose

LC Packaging International B.V.'s (LC Packaging) most significant impact on the environment, society, and economy occurs in our supply chain. We believe that by working together, Production Partners, buyers, and governments can collaborate to improve the impact of business on people, the planet and economies around the world. A sustainable supply chain is the integration of social, ethical, and environmental performance factors into the process of selecting suppliers, producing products, and delivering to customers. As an international company, we feel we have to take responsibility for our Production Partner's environmental, social, and ethical practices. To understand and manage the risks in the supply chain, we make sustainable sourcing an integral part of our procurement and supply chain management process.

#### Scope

The contents of this policy are intended for all employees, part time workers, interns, contractors of LC Packaging International B.V, its affiliates and production sites.



# **Policy objectives**

#### LC Packaging aims to:

- Comply with international standards such as:
  - o ISO 9001;
  - o ISO 14001;
  - SA 8000 in our main production site;
  - o ISO 45001:
  - o FSC.
- Comply with the OECD Guidelines for Multinational Enterprises in the areas of procurement of raw materials;
- Develop steps to action toward the UN Sustainable Development Goals;
- Comply with all other applicable laws and regulations;
- Set industry leading standards for responsible and sustainable supplier selection to deliver commitment to sustainable growth;
- Develop an effective integrated quality management system to ensure consistent quality and safe products are manufactured;
- Effectively manage and control the supply chain in as many elements as possible to influence sustainable practices within;
- Procure raw materials from the most sustainable and eco-friendly sources;
- Raise awareness with trainings on the topic of Sustainable Procurement to relevant stakeholders;
- By 2022, have 100% of employees, to whom the task has been assigned, follow the Sustainable Procurement Training;
- Reach our Sustainability Vision 2022 Targets:
  - By 2022, we will have undertaken important steps to significantly improve the sustainability of our in-house FIBC manufacturing;
  - By 2022, 100% of our key production partners will have signed our Supplier
     Code of Conduct and will act accordingly;
  - By 2022, we will have increased and strengthened our sustainable partnerships with our stakeholders and together will have made a significant contribution to achieving our goals.



- By 2022, have 70% of our key Production Partners gone through a (third-party) on-site CSR audit;
- By 2022, have 100% of key Production Partners who have gone through a CSR assessment.

## **Policy measures**

LC Packaging strives to achieve its sustainable procurement objectives with the following measures:

#### Sustainability Vision 2022

- conducts environmental impact research, including the calculation of energy, greenhouse gasses, and waste footprint;
- identifies sustainable manufacturing targets for the involved individuals/departments/entities;
- communicates messages, tasks and responsibilities to all those involved within the company;
- educates our employees and integrating our ethical sourcing principles and values into our supplier selection process and buying practices;
- clearly communicates our expectations to Production Partners;
- educates and supports Production Partners in setting their own business standards;
- evaluates Production Partners that do not comply with the Global Supplier Code of Conduct. Based on the degree of non-compliance, either requiring adjustments or ending the partnership;
- sets-up and implements monitoring tool/process to measure Production Partner performance on Code of Conduct principles, resulting in yearly audits by our dedicated Quality Department;
- identifies and categorises stakeholders and existing partnerships;
- intensifies existing sustainable partnerships and identifies and initiates desired sustainable partnerships;
- contacts key Production Partners to identify how we can contribute together to global goals, such as: development of sustainable packaging solutions, community support initiatives or goal awareness creation activities within the supply chain;



- involves key stakeholders in our sustainable activities and practices;
- sets-up stakeholder communications and events on sustainable partnership topics and initiatives;
- reports the progress made on a yearly basis with an evaluation and preparation for next steps.

#### Partner selection

- is requesting 100% of its key Production Partners to have signed and comply with the updated Global Supplier Code of Conduct by 2022;
- creates partnerships with like-minded Production Partners with whom to develop long-term relationships;
- scores Production Partners in terms of risk based on the geographical location of the site and the type of product. There are specific parameters and scoring outcomes to align the outcomes of the scoring. When risk is low, no control measures are required; with medium risk, we require up-to-date certification; with high-risk, we require to conduct SMETA audits and strict corrective actions plans;
- keeps records of all Production Partners, including the signed Global Supplier Code of Conduct;
- requests all key Production Partners to become members of SEDEX and complete the SEDEX Self-Assessment Questionnaire (SAQ):
- requests Production Partners to conduct a SMETA audit, completed by certified independent auditors, if unable to provide satisfactory evidence of compliance;
- requests Production Partners to provide proof of compliance to Sustainable Business
  Practices in the form of certifications (e.g. SA 8000, ISO 14001), memberships (UN
  Global Compact, EcoVadis min bronze), and company policies (Human Rights and
  Labour, Internal Code of Conduct);
- conduct visits on an annual basis of all key Production Partners by an experienced team
  of Product Managers and Quality Managers. The primary purpose of this visit is to
  perform an internal audit report to measure the product quality and compliance for the
  Global Supplier Code of Conduct;



 does not conduct business with unknown Production Partners. Meaning, if we do business with traders, then we require information such as where they are purchasing from, and also visit the locations.

## Product testing and quality management

- requires our Production Partners to conduct tests to ensure compliance to applicable safety regulations such as the REACH Regulation;
- requests its Production Partners to provide Declaration of Compliance documents to ensure they are actively complying with applicable safety regulations;
- has a set procedure to inspect whether products meet quality and compliance specifications;
- at its main production site, tests raw materials which have been supplied by our Partners to ensure they are up to par and approved by the Quality team, who follow the Quality Control Routine Work Schedule;
- has flowcharts to communicate clearly to the Quality Team, visually all the steps necessary to maintain quality controls;
- ensures to conduct strict quality controls in the following situation:
  - o 1st delivery from new Production Partner;
  - o 1st delivery for new client;
  - o 1st delivery of new product;
  - o 1st delivery after a complaint;
  - Sampling.



### Supply chain

#### LC Packaging:

- visualises its supply chain to highlight areas of the supply chain which we have control
  over and can ensure compliance towards sustainable practices can be met. In the
  areas we can control, we endeavour to form partnerships with sustainable Partners
  such as those who can provide efficient logistics and have the technology to emit less
  greenhouse gases;
- has a set procedure on processing orders to ensure consistent and appropriate actions are taken during the payment, storage and delivery phases of an order.

### Sustainable products

- endeavours to distribute sustainable products such as those made from recycled materials;
- strives to procure raw materials from sustainable sources for the production of our products;
- obtains eco-friendly materials such as jute, which is 100% biodegradable, and cardboard:
- has multiple certifications of FSC Chain of Custody. This indicates that our carboard packaging, and corrugated paper packaging are in compliance with the standards of the FSC and have been checked in each stage of processing;
- is continually sourcing and monitoring alternative and innovative sources of different materials;
- has specification sheets for each product manufactured by the company which
  indicates dimensions, certification data, technical data, and fabrics/materials used.
  This information is critical to monitor what materials are entering our supply chain
  and in turn where changes can be made to opt for more sustainable and/or less
  dangerous materials.



## Training

## LC Packaging:

- has created a training to raise awareness for our employees on the importance, benefits and overall company targets on Sustainable Procurement;
- maintains a record of the employees who receive training on various aspects of Sustainable Procurement, such as Supplier Selection.

# **Approval of policy**

Name: Lucas Lammers, CEO LC Packaging

**Date:** 17 February 2021

Signature:

